

CLOBBA

FREE reporting and monitoring of
Microsoft Teams for organizations with
up to 100 Teams users

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CLOBBA GO – Dashboards

Installed in minutes and delivered from our cloud, Clobba GO takes you into the world of reporting for Microsoft Teams.

Simply complete the form below and select the region that our servers will deliver the service from. It will deliver valuable insights into user adoption and performance of employees through its configurable dashboards and reporting pages.



Call details

Call performance and quality are displayed in a summary table with drill down capabilities to the call page showing detailed stats on the call.

Call statistics

Call volumes of Outgoing, Incoming and Internal calls are displayed in chart format which is dynamic and allows for drill through directly to the calls page for more detailed call analysis.

Outbound summary

Summary details are displayed on the table with drill through to the call details page.

Inbound summary

A key area to monitor ensuring the highest levels of service delivery, the table shows call handling statistics including ring-time, missed calls and call duration. Click through to individual calls directly from the monitor for more in depth call analysis.

Quality trend

Both Mean Opinion Score (MOS) and Good vs. Poor quality volumes are shown in the dynamic chart from which it is possible to drill through to the calls page for more detailed call quality analysis.

Call type summary

Volumes of voice, video, app sharing and IMs are deliver visibility of user adoption which is key to ensure the associated business benefits of Teams are being realized.

Conference statistics

Conferences have become an accepted part of the working day. Voice and video conference volumes are shown alongside those which are just internal or with external participants.

Trend analytics

Presenting data over a user defined date range the Trend Analytics page shows a summary view of User Adoption and Call Quality for the organization.

Conference monitor

Summary and detailed information is shown for selected conferences with the ability to click through on individual attendees for more in-depth analysis

Who we are

Code was formed in 2013 by three experts in call reporting and analytics. They identified the need at the time for a new solution which would be designed and developed from day one with consideration for the more complex reporting requirements of Unified Communications platforms.

Since our formation we have increased our product portfolio in line with our core vision to create a single application which gives visibility and management of multiple elements of a UC environment.

The **CLOBBA** suite of software includes:

Clobba RT - Real-time wallboards and trend analytics for Microsoft Teams enabling users to manage queues, improve response times, and maximize productivity

Clobba DM - showing an inventory and level of device management for headsets from EPOS, Jabra and Poly

Clobba VR - easy to use and cost-effective call recording for Microsoft Teams, our simple, compliant and affordable voice recording solution

Clobba RM - DID range, number and extension management and provisioning solution, your single pane of glass for all number-management tasks

Clobba QM - allows full configuration of Microsoft Teams Call Queues and Auto Attendants without the requirement of a Teams administrator role

The team at Code have experience of working on some of the largest installations of call reporting in the world and pride ourselves in delivering the highest levels of customer service.

We operate through a global network of 50+ partners with over 3,000 customer installations across five continents and operate from offices in UK, US, New Zealand and Romania.

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