

Newsletter

Q1 - 2022



INTRODUCTION

Q1 has been a record quarter for us so I would like to start by saying a big thank you to our partners and customers for their continued support, we would be nothing without all of you. Our growth in 2021 (60% on 2020) was amazing, facilitated by solutions and employees being both exceptional and market leading so another big thank you to the Code Team around the world. 2022 is seeing continued growth, we started the year by opening a Code office in New Zealand to service the expanding customer and partner base there and we have relocated our UK HQ. Exciting product enhancements will be released for the Clobba suite throughout the year which we are all very excited about, watch this space for more details. And as the world returns to some kind of normality we are attending and exhibiting at various events this year so hopefully we can catch up in person soon!

NEW FEATURES



Clobba Range Manager now has the ability to provision an allocated DID to the selected Teams with the appropriate Teams phone licence.

This removes the requirement for the number to be provisioned from Microsoft Teams admin portal, streamlining the process from next available DID identification to activation of the DID.

The new provisioning functionality of Clobba RM will support organisations using Teams Calling Plans or Direct Routing. Click [here](#) to read more about Clobba RM.



We are able to offer realtime visibility of calls in queue for users of Microsoft Teams.

Queues has not been possible up until now. Code have been busy working on a solution. It may seem a little thing but the lack of this metric has been frustrating many organizations even to the point of not deploying Teams as a voice solution. This additional feature is now generally available with **Clobba Real Time**.

Click [here](#) to read more about Clobba RT.

NEWS

WELLBEING

With the increasingly uncertain times we are seeing around the world, Code continue to put an emphasis on creating a people-first working environment. Our culture is to focus on developing our workplace where we believe the little things go a long way. There is free gym membership, pilates classes, stand up desks and even a monthly massage on offer to employees as a way of decompressing . We have a true hybrid working policy, employees want to work from home? No problem! In reality our staff love coming into the office it truly is a fun environment where laughter often charg-



es everyone with the highest levels of energy. We are always looking for like minded people to join us in UK, US, Romania and ANZ both technical and commercial. Why not get in touch to see what's on offer?

NEW OFFICE IN NEW ZEALAND

Greg Davis joins us to lead the Australia and New Zealand business as we enter a period of strong demand and growth from this region.



He is known by his telco colleagues

and customers for having a strong commercial nous, being straight up, authentic, and with a considerable sense of humour. His family and friends would tell you his favourite things (outside of family and work of course!) are rugby, boating/ fishing, golf, cooking on his Big Green Egg, and drinking craft pilsners (across all his favourite things). He still plays what he describes as "old mans badminton" every Wednesday night, but struggles to survive a single water ski these days, hence the more recent move to golf and the frustrations with come with that.

If you're in Australia or New Zealand and want to work with Code make sure you contact Greg ! **(click here to send him an email)**

EVENTS

ENTERPRISE CONNECT



Code exhibited at **Enterprise Connect** in Orlando in March and received a great response to the Clobba product solution suite. The show was not as well attended as in previous years with the pandemic still prevalent but it was good to back speaking with people in-person again. There were around 1700 attendees and

over 100 exhibitors which made for a lively few days (and evenings). Code is keen to show its commitment to the Americas market and are targeting further growth in the region in 2022.

SAVE THE DATES !

• **UPCOMING EVENT**

We are exhibiting at **Commsverse** (June 29th and 30th). Make sure to buy your ticket to see us !

Click [here](#) to read more about

• **WEBINAR**

Put an end to managing your DIDs with spreadsheets!

Clobba RM delivers powerful DID range and number management along with number provisioning within a Teams Voice environment.

If you are frustrated with trying to efficiently manage your phone numbers via numerous spreadsheets or other tools why not join us on the **27th of April** at either **10.00 or 16.00 (GMT)**. You will see first-hand how Clobba RM can take the hassle and risk away from number management. The session will include the key features available with Clobba RM. Click [here](#) to register !