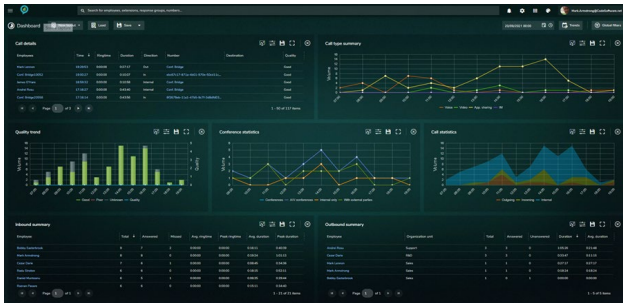


# CLOBBA GO

**FREE reporting and monitoring of Microsoft Teams for organizations with up to 100 Teams users**

# CLOBBA GO - Dashboards

Installed in minutes and delivered from our cloud, Clobba GO takes you into the world of reporting for Microsoft Teams. Simply complete the form below and select the region that our servers will deliver the service from. It will deliver valuable insights into user adoption and performance of employees through its configurable dashboards and reporting pages.



## Call details

Call performance and quality are displayed in a summary table with drill down capabilities to the call page showing detailed stats on the call.

## Call statistics

Call volumes of Outgoing, Incoming and Internal calls are displayed in chart format which is dynamic and allows for drill through directly to the calls page for more detailed call analysis.

## Outbound summary

Summary details are displayed on the table with drill through to the call details page.

## Inbound summary

A key area to monitor ensuring the highest levels of service delivery, the table shows call handling statistics including ring-time, missed calls and call duration. Click through to individual calls directly from the monitor for more in depth call analysis.

## Quality trend

Both Mean Opinion Score (MOS) and Good vs. Poor quality volumes are shown in the dynamic chart from which it is possible to drill through to the calls page for more detailed call quality analysis.

## Call type summary

Volumes of voice, video, app sharing and IMs are deliver visibility of user adoption which is key to ensure the associated business benefits of Teams are being realized.

## Conference statistics

Conferences have become an accepted part of the working day. Voice and video conference volumes are shown alongside those which are just internal or with external participants.

## Trend analytics

Presenting data over a user defined date range the Trend Analytics page shows a summary view of User Adoption and Call Quality for the organization.

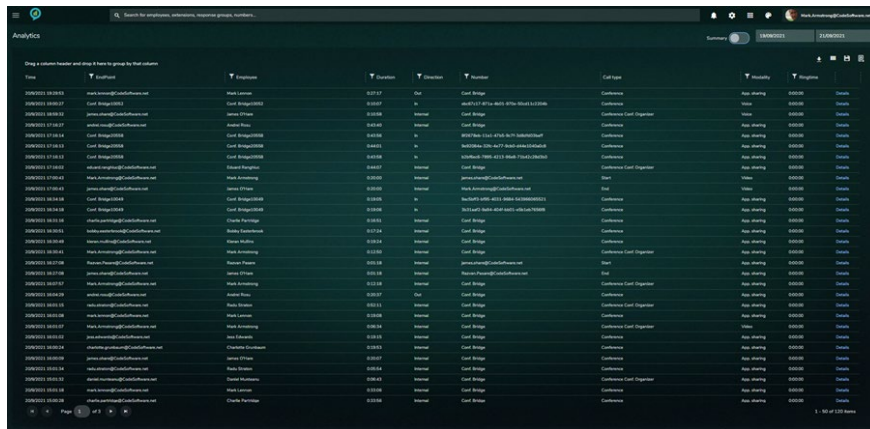
## Conference monitor

Summary and detailed information is shown for selected conferences with the ability to click through on individual attendees for more in-depth analysis

# CLOBBA GO - Calls & conference page

## Calls page

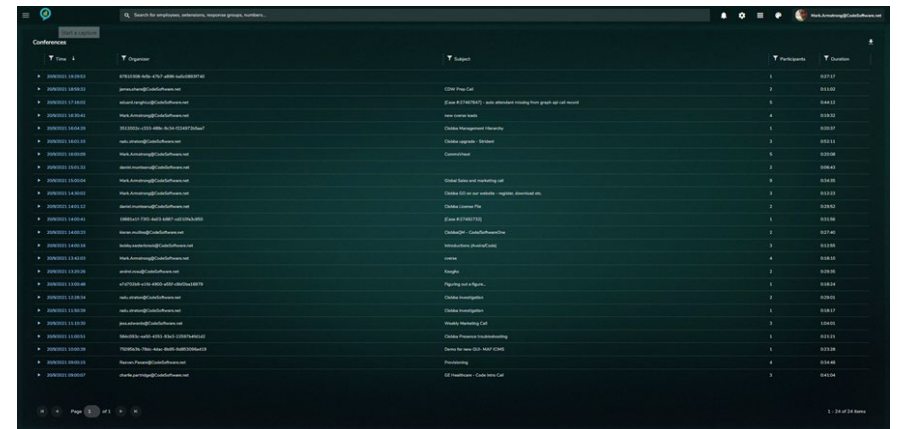
The calls page allows you to get more granular on your specific reporting requirements. You can select the columns to be displayed on screen and reposition them. Direct filtering and data grouping is available to ensure the relevance of data displayed.



Time	Contact	Employee	Duration	Location	Number	Call type	Priority	Region
2020/01/18 09:53	Mark.Aronow@Clobba.com	Mark Aronow	02:17	Call	Call Bridge	Conference	Assisting	0000
2020/01/18 09:57	Call Bridge001	Call Bridge001	00:00	IN	4863721874-8635-876-862212206	Conference	None	0000
2020/01/18 09:59	Mark.Aronow@Clobba.com	Mark Aronow	00:00	Internal	Call Bridge	Conference Call Organizer	None	0000

## Conference page

The conference page displays selected conference summary information with the option to drill through to the conference monitor for more in-depth analysis on the selected conference. Direct filtering and grouping can be applied to the conference page for quick access to relevant data.



Time	Organizer	Subject	Participants	Custom
2020/01/18 09:53	8763208-4863-8635-876-862212206	CONF: PLOA	1	00000
2020/01/18 09:59	Mark.Aronow@Clobba.com	CONF: PLOA	1	00000
2020/01/18 09:59	Mark.Aronow@Clobba.com	CONF: PLOA	1	00000
2020/01/18 09:59	Mark.Aronow@Clobba.com	CONF: PLOA	1	00000



Your company data structure will automatically be imported from Azure AD using graph API so you have meaningful data to view.

If required support packages are available please contact [info@codesoftware.net](mailto:info@codesoftware.net) for further details.

There is a simple upgrade to the paid version of Clobba if you require more features and functionality. Clobba is a suite of software which can assist in other areas of your Microsoft Teams deployment including real-time presence visibility, Call Queue and Auto Attendant reporting and management, Voice Recording, DID range management and reporting and device management.

[Click here](#) to download and install **Clobba GO** or [click here](#) to request a demo and see first hand the full power of the **Clobba** suite of software all of which are available on a free 30 day trial.

# Who we are

UC has revolutionized working practices around the world, bringing new ways of communicating and collaborating. To make a success of this new way of working organizations need robust and adaptable reporting and management tools. Code has been producing UC productivity solutions since 2013 and is the provider of choice for more than 3,000 organizations globally.

*"We run over 140 call-management reports on a regular basis, and have forgotten how we managed before Clobba. Our investment paid off in bare weeks."*

Vicente Fraser, CIO  
London School of Business and Finance

We use our expertise to develop innovative reporting, analytical, and management software to help you unlock efficiencies and extract business insights for your UC.

Code's suite of software assists in managing multiple elements of your Unified Communication environment.

- **Clobba** - reporting and analytics for UC
- **Clobba DM** - inventory and device management for headsets from EPOS, Jabra and Poly
- **Clobba RT** - real-time and historical reporting and wallboards for MS Teams Call Queues and Auto Attendants and SfB Response Groups
- **Clobba VR** - simple and cost-effective call recording for Teams and SfB
- **Clobba RM** - DID number and range management solution
- **Clobba MT** - delivering governance, adoption and productivity stats for organizations using Microsoft Teams
- **Clobba QM** - local management and configuration of Teams Call Queues Auto Attendance

With offices in the UK, US and Romania we operate through a global network of 50+ partners and have installations across five continents, ranging from SMEs to the largest global enterprises.

We pride ourselves in delivering the highest levels of customer service and market leading software.

# CLOBBA

CLOBBA **DM**  
DEVICE MANAGER

CLOBBA **RT**  
REAL TIME

CLOBBA **VR**  
VOICE RECORDER

CLOBBA **RM**  
RANGE MANAGER

CLOBBA **MT**  
MICROSOFT TEAMS

CLOBBA **QM**  
QUEUE MANAGER

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# CODE

