CODE.

UNLOCKED

HELLO
and welcome to the October edition of our Newsletter. Code has been super busy and we have welcomed more new customers and partners this month. The end of the year is fast approaching and it won't be long before we hear the C word!!. We love to collaborate with our customers and partners so if you are interested please contact jess.edwards@codesoftware.net. to appear in next month's edition. We look forward to hearing from you!

2020 DIARY	- 30th Nov-4th Dec **AMAZON RE:INVENT** ONLINE -

DON'T BE SPOOKED WITH VOICE RECORDING!

CLOBBA VR
VOICE RECORDER

How are your managing your employees working from home?
ClobbaVR Voice Recorder is designed specifically for Microsoft's Teams & Skype for Business and will assist organizations with agent training and monitoring and customer dispute resolution.
By recording and monitoring calls employees can be assured of the highest levels of training for call handling resulting in increased customer satisfaction.
50% off ClobbaVR licence for the first year when you order a new Clobba installation by November 2nd 2020* (*terms and conditions apply)
contact sales@codesoftware.net today!

NEW PARTNER ANNOUCEMENT!
CODE SOFTWARE HAS PARTNERED
WITH FUSE 2 COMMUNICATIONS!

fuse2
COMMUNICATIONS

Our partners are an integral part of our business and we love welcoming new partners on board.

Who are Fuse2?
Rather than using Microsoft calling plans, Direct Routing allows you to connect Fuse 2's SIP trunks to Microsoft Teams. Direct Routing enables full phone system capabilities for Microsoft Teams and Office 365, minimising costs, improving efficiency, and greatly reducing the complexity of integrating voice infrastructure with this world leading cloud platform.
Direct Routing from Fuse 2 is a fully managed, end-to-end service from a leading international voice provider. Fuse 2's global reach connects your business to the world with full PSTN replacement in 40+ countries and number coverage in 100+ countries.
To see more visit: https://www.codesoftware.net/fuse-2-communications-partners-with-code-software/

To find more out about partnering with Code see here: https://www.codesoftware.net/partner/

CODE SOFTWARE HAS PARTNERED WITH FRONTLINE!

We are excited to announce our new partnership with Frontline!

Who are Frontline?

Frontline Services is an experienced, agile, lean, and pragmatic ICT consultancy, systems integrator, and managed services provider. We work proactively with our clients to achieve their business outcomes by applying best-fit business processes and contemporary ICT solutions.Our clients are typically mid-sized companies seeking to enter into effective IT outsourcing arrangements, or to get more value from their existing ones.
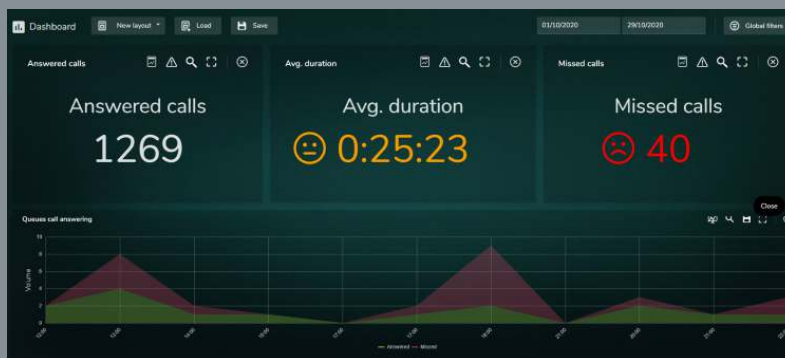
Read more here: https://www.codesoftware.net/frontline-partners-with-code-software/

FTS FRONTLINE TECHNOLOGY SERVICES

WHAT PLATFORMS DOES OUR SOFTWARE SUPPORT?

Microsoft Teams

Skype for Business

CISCO

Amazon Connect

amazon Chime

SEE MORE ON OUR SOLUTIONS HERE: https://www.codesoftware.net/solutions/

CLOBBA FEATURE UPDATES

CLOBBA DASHBOARDS

If you're using Teams Call Queues and Auto Attendants we've just made the Clobba dashboards a whole lot more intuitive and fun with the inclusion of thresholds which you can set to meet your unique SLA's. Lets be honest who doesn't love an emoji?

SEE ALL UPDATES HERE:
https://www.codesoftware.net/software-updates/