

**HELLO** and welcome to the May edition of our Newsletter. The digital aspects of our lives are becoming increasingly important day to day. We are spending much more time online and online interaction has never been more crucial. Here at Code we have three offices; The UK, Romania and the US meaning we have always embraced online conferences and chats. This month we bring you how the industry is adapting to this movement with events, sector help and software updates!

## REMOTE WORKING - WHAT'S NEXT?

*Written by Kieran Mullins (Partner Business Director)*

World events have expedited the adoption of remote working as a general practice which has resulted in many of us taking part of one in the largest tech revolutions of recent times. Of course, the technical capabilities for remote working have been around for a while, but it is only now that companies have been forced into adopting them that it has become the norm.

Back in March, IT teams were set the challenge of enabling people to work from home productively and sustainably.

Now we are more than 2 months into the mass home-working experiment, new questions arise as to how sustainable this method of working is and what happens next as the potential increases for returning to the physical office. The psychological and productivity benefits of working from a shared space are evident; mainly because this is what we have always done. The trend over recent decades has seen the office space rethought to make it more collaborative, to remove physical structures which may impede our ability to converse with colleagues.

To read the full article please head to:

<https://www.codesoftware.net/remote-working-whats-next/>

## 2020 DIARY

6th-9th July  
**COMMSVERSE** ONLINE

-  
21st-23rd July  
**MS INSPIRE** ONLINE

-  
3rd-6th August  
**ENTERPRISE CONNECT**  
ONLINE

-  
19th-20th August  
**COMMS VNEXT**  
CANCELLED

-  
21st-25th September  
**MS IGNITE** ONLINE

-  
29th Sept-1st Oct  
**UC EXPO** London, UK

-  
30th Nov-4th Dec  
**AMAZON RE:INVENT** Las Vegas, US

## NEW PARTNER ALERT!

**Code is pleased to announce our new Partnership with Quorum!**



WHO ARE QUORUM?

**SIMPLY INNOVATIVE** - We believe technology should make our lives better but, very often, it is simply an added complication that never really lives up to the hype. We take the best ideas and greatest technologies and make them simple to use. We have built a simple, per user per month, Cloud Connector for Microsoft TEAMS - we call it IGNITE. IGNITE connects MS TEAMS to your phone lines, removing the need for a separate phone system and all the cost and inefficiencies that comes with.

Our per user, per month priced service includes connector licenses, installation, configuration, support, line installation and rental, local call costs, and also provides 50-80% saving on international phone calls. One simple, monthly price for everything. Based in Singapore, we are helping companies across Asia realise the true potential of Microsoft TEAMS - improving collaboration, productivity, user & customer experience whilst radically reducing cost.

Find out more here: <https://www.quorumsi.com/>

**Are you finding this mildly interesting?**

If so you can view all our newsletters here: <https://www.codesoftware.net/newsletter/>

## Social Sessions with Mike Gannotti Episode 5 – Steve Bruno

See the latest episode of Social Sessions with Mike Gannotti from Microsoft and our very own Steve Bruno! This episode discusses the homeworking environment and the need for in depth analytics for companies to manage workers remotely.

See the video here:

<https://www.codesoftware.net/social-sessions-with-mike-gannotti-episode-5-steve-bruno/>

Read more on the Microsoft Page here:

<https://techcommunity.microsoft.com/t5/healthcare-and-life-sciences/social-sessions-with-mike-gannotti-episode-5-steve-bruno/ba-p/1380657>

## Clobba is supporting the Education sector through Covid-19

**We are currently offering free licences for students as our way of assisting Educational institutes in delivering consistent levels of teaching with students home schooling.**

With Educational institutes around the world implementing home schooling due to Covid-19, platforms such as Microsoft Teams are being widely deployed. Visibility of use has become essential to ensure a level of continuity and engagement for students.

Clobba can assist by reporting on:

- Student participation in classes
- Duration students are in classes
- How students are joining classes
- Summary of Teams courses
- Student activity in Teams classes
- Use of video, messaging and voice calling
- Devices being used such as headsets
- Wifi calling and potential quality issues
- Handling times for call queues such as the Admissions department



# CLOBBA



See how Clobba is helping different organizations too:

<https://www.codesoftware.net/solutions/>

## COMMSVERSE ONLINE!

We are happy to announce that after Commsverse was delayed due to Covid-19 they have now created an online event in July!

**THE ONLINE MICROSOFT TEAMS CONFERENCE JULY 6TH - 9TH 2020 10:00am to 5:00pm**

**Singapore – London – Seattle**

There will be a range of presentations, speaker sessions and live demonstrations including from three of us here at Code!

Access to the online event is completely FREE so register today to get your exclusive place on the most anticipated Microsoft Teams conference in the Commsverse!

See our exhibitor page here: <https://online.commsverse.com/exhibitors/code-software/>

For more information and to keep up to date: <https://online.commsverse.com/>

